

INTRODUCTION

GOVERNMENT'S PROGRAMME OF ACTION: THE OUTCOMES APPROACH

Government's Programme of Action originates from the ANC's [Election Manifesto \(link 1\)](#) and its [Medium Term Strategic Framework \(Link 2\)](#). The outcomes approach is designed so as to ensure that government focuses on achieving the real improvements in the life of all South Africans.

The Outcomes approach emphasizes improved coordination of government activities across the spheres for common objectives, thereby discouraging working in compartments as experienced in the past. In creating a single window of coordination the outcomes-based approach advance a common approach to service delivery challenges. This approach seeks to improve accountability of different role players in the service delivery chain through the efficient and effective use of human and financial resources.

To learn more about the Outcomes Approach, visit the Programme of Action website at www.poa.gov.za.

OUTCOME 8 - CREATE SUSTAINABLE HUMAN SETTLEMENTS AND IMPROVED QUALITY OF HOUSEHOLD LIFE

Delivery Agreements:

Each of the twelve Outcomes ([12 Outcomes - Link 3](#)) collectively reflect government's delivery and implementation plans for its strategic priorities to 2014. Each outcome has a Delivery Agreement which contains measureable outputs, activities, indicators and clear targets. A key feature of the Delivery Agreement is that it involves all spheres of government and a range of stakeholders outside of government.

The Minister for Human Settlements has entered into a Performance Agreement with the President for the delivery of Outcome 8 targets. The Minister has in turn signed Delivery Agreements with;

- each of the MECs responsible for Human Settlements in the provinces for the accelerated delivery of housing opportunities (Output 1);
- with the Minister for Cooperative Governance and Traditional Affairs with regards to the universal access to basic services (Output 2);
- with the Ministers of Public Works, Rural Development and Land Reform, and Department of Public Enterprises for the efficient utilisation of land for human settlements development (Output 3).

[Click here](#) ([Link 4 – Outcome 8 Delivery Agreement](#)) to view the Delivery Agreement for Outcome 8. To view the Delivery Agreements for all twelve Outcomes, please [click here](#)

OUTCOME 8 KEY OUTPUTS AND DELIVERY AGREEMENT PARTNERS

OUTPUTS	DELIVERY AGREEMENT PARTNERS
<i>Output 1</i> - Accelerated delivery of housing opportunities.	Minister and Provincial MECs as per the IGR Act
<i>Output 2</i> - Access to basic services.	Minister of Human Settlements and the Minister of Cooperative Governance
<i>Output 3</i> - Efficient utilization of land for Human Settlements Development.	Between the Minister of Human Settlements and the Ministers of Public Works, Public Enterprises and Rural Development and Land Reform
<i>Output 4</i> - Improved Property Market	The Department is working closely with its Institutions and National Treasury, as well as the banking sector

2014 DELIVERY TARGETS FOR OUTCOME 8:

- The upgrade of 400 000 households in informal settlements with access to secure tenure and basic services.
- The delivery of 80 000 rental units
- The provision of water from 92% to 100%, sanitation from 69% to 100% , refuse removal from 64% to 75% and the electricity from 81% to 92% - the provision of basic services is the responsibility of the Department of Cooperative Governance and the DHS will play a support role;
- The financing of 600 000 housing opportunities for people who fall outside of the housing subsidy but earn too little to qualify for bonds from the banks – who are also known as the GAP market. In this regard a Mortgage Default Insurance Fund (MDI) is being structured to support and assist in the realisation of this target;
- The release of 6250 hectares of well located state owned land for the delivery of sustainable human settlements, with the aim of delivering a planned density of 60 units per hectare.

REPORTING ON PROGRESS

Progress reporting on Outcome 8 targets occurs on a quarterly basis and until 2014 four progress reports on the Programme of Action for the achievement Outcome 8 will be produced annually. These quarterly progress reports are table to a sitting of the [Human Settlements Implementation Forum \(Link 5 – implementation Forum Doc\)](#), where the reports are discussed and approved by the Minister and the provincial MECs for human settlements for tabling at the Social Protection and Community Development Cluster.

Should you wish to access the latest Programme of Action progress report for Outcome 8, please visit the Programme of Action website at www.poa.gov.za for more information